



Date

Addressee

Address

City, St Zip

Dear Insert Name(s):

As you may have heard in the news recently or from other organizations you support, Blackbaud (NASDAQ: BLKB), one of the largest non-profit software and cloud computing vendors in the world, recently suffered a ransomware attack. Catholic Medical Center's Philanthropy Office uses services provided by Blackbaud to support our fundraising efforts and is one of the many Blackbaud clients that have been affected.

Publicly available information such as names, addresses, phone number, emails, and birthdays, as well as a history of donor relationships with CMC, such as donation dates and amount, may have been accessed. **We want you to know that the information was limited and did not include bank account information, credit card information, or social security numbers.** The Philanthropy Office does not store bank account information or social security numbers. All credit card information is encrypted. In addition, the incident did not impact CMC's internal computer systems or our electronic medical records, which we continue to safeguard for your protection.

CMC values your privacy and the security of your personal information. We are working diligently with Blackbaud as well as our internal cyber security team to make sure that they and we have the best protections in place for our patients and donors.

Blackbaud said they are confident that the cybercriminals have destroyed the stolen file, and have not misused or further disseminated any data contained in the file. Blackbaud has also hired a third-party team of experts to continue monitoring for any such activity. Blackbaud also assured us that they have already patched, cleaned, and secured their network in accordance with security standards for the financial and technology industries. In addition, Blackbaud informed us that they have strengthened their access controls and implemented robust risk assessment and network security testing protocols. Additional information about how Blackbaud is responding to this incident is available here: <https://www.blackbaud.com/securityincident>.

Although CMC's network was not breached as a result of this incident, we want to assure you that CMC maintains an aggressive cyber security program for your safety. Our legal, compliance, and Information Security teams have reviewed Blackbaud's responses to this incident and we are evaluating whether any changes to our relationship with Blackbaud are necessary to further protect your information in the future. Privacy and security are of the highest importance to CMC, and we deeply regret that this incident occurred.

We value you, our donors, and felt it was important to notify you of the incident. We are writing to you as a precautionary measure. We are also enclosing an Identity Theft Protection Checklist with recommendations of things you can do to protect yourself.

We know that every gift made to CMC is a choice. Thank you for supporting CMC and our mission to provide health, healing and hope. If you have any questions or concerns, please contact me directly at Jennifer.Pitre@cmc-nh.org or 603.665.2569.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer Higgins Pitre".

Jennifer Higgins Pitre
Vice President of Philanthropy

Enclosure